



**national treasury**

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National Treasury  
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Ref: RT15-2021

To: Participants

### **AMENDMENT 14**

### **APPLICABLE MOBILE DEVICE SCREEN RELACEMENTS**

#### **TRANSVERSAL CONTRACT RT15-2021 FOR THE SUPPLY AND DELIVERY OF MOBILE COMMUNICATION SERVICES TO THE STATE FOR THE PERIOD 01 APRIL 2021 TO 31 MARCH 2026**

One of the requirements of the transversal contract were **WARRANTIES** where National Treasury required bidders at the bidding time to guarantee the conditions of the products that will be supplied on the transversal contract. The guarantee required referred to the terms and situations in which repairs and/or exchanges of the products will be made if they do not function as originally described or intended.

Information on repairs of mobile devices and the repair process can be obtained from all four (4) Service Providers.

The applicable and **COMMITTED WARRANTY** on the transversal contract is a guarantee of at least two (2) Mobile Device screen replacements during the tenure of the transversal contract by all four (4) Service Providers.

Kind Regards,

**KWANELE MTEMBU**  
**DIRECTOR: TRANVERSAL CONTRACTING**  
**OFFICE OF THE CHIEF PROCUREMENT OFFICER**  
**DATE: 05 DECEMBER 2022**